

# Know-Your- Customer Policy



## Know-Your-Customer Policy

Our Know-You-Customer (“KYC”) Policy and conditions comply with the applicable laws and regulations of our jurisdiction, which requires financial institutions to conduct identity verifications for the users of our services. We have implemented procedures that all Company users must strictly comply with for us to provide you our services. This policy also aims to prevent illegal activity within our properties, including money laundering.

As our client, you acknowledge and accept that we will be collecting particular details and personal information from you, including the required documentation described hereinafter. You agree that you must comply with submitting the following information and documentation as part of using our services.

Basic information will be provided upon registering an account with us. The basic information includes your full name, date of birth, country and address, contact number, and email address. We may also ask for your occupation, financial capabilities, trading experience, and source of income to ensure that our services are appropriate and suitable for you. This additional set of information may be obtained after you have registered with us. Moreover, you acknowledge that we may obtain and collect certain information as obliged by our affiliated banks and PSPs upon registration or upon initiating any financial transaction in your trading account.

You understand and agree that you will submit and complete certain documents to certify your identification and use of our services. In compliance with such procedure, you must submit copies of, without limitation, A.) your proof of identification, such as a government-issued ID, passport, or driver’s license; B.) your proof of address or residence, such as a bank statement, residential certificate, government-issued lease contracts, or utility bill not older than six months; C.) and copy of the credit card or debit card if such was used for any financial transaction. If you used a credit card or debit card, you must submit its front copy according to the instructions of your country or the state legislation in displaying card numbers. You must also submit the back copy with its CVV covered and the card numbers covered, similar to how the front copies were.

Submission of documents can be uploaded to your trading account or can be sent to our official email address. You acknowledge that we will only accept documents in JPG/JPEG, PNG, and PDF formats without password protection.

All document copies must be clear and legible. You must ensure that your information and document copies are correct, accurate, and complete. Furthermore, you acknowledge that if the documents you submit are suspected or proven to be forged, we reserve the right to take legal action against such an occurrence.

**Risk Disclosure:** Engaging in the trading of leveraged products carries substantial risk and may not be suitable for all individuals. The leverage offered in trading can amplify both potential gains and losses, and there is a substantial risk of losing more than your initial investment. Market conditions can change rapidly, and unexpected geopolitical events or economic data releases may cause volatile price movements, leading to unpredictable changes. Traders should carefully consider their risk tolerance, financial situation, and investment objectives before trading. Seek professional advice if necessary to ensure informed decision-making in the complex and dynamic financial environment.



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